



**LATEST NEWS AND COURSES
FOR THE WIDER
ADULTS SOCIAL CARE WORKFORCE**



INTRODUCTION

Welcome to this edition of the Learning and Development Newsletter aimed at the wider adult social care workforce.

As a service, our vision is of a highly skilled workforce drawn from all sections of the community, including partners in the Private, Voluntary, Independent Sectors, along with Personal Assistants and Carers.

Our aim is to provide a comprehensive, high quality learning and development service ensuring that the wider social care workforce has the skills, knowledge, attitudes and behaviour required to deliver excellent care and support to our communities.

Learning opportunities are continually reviewed and the aim of this newsletter is to provide our colleagues in the wider adult social care workforce with a more focused update on our current activities and identify what is available to support their development.

Our offer is free to external social care providers who support individuals with care and support needs living in the Walsall borough but we do limit places on our classroom courses to 2 delegates per organisation per date. Should you wish more to attend then there may be a charge for additional delegates. Alternatively, at a competitive cost, we may be able to offer a bespoke course that can be targeted at your specific organisation.

LATEST NEWS

Impact of Coronavirus

The Coronavirus outbreak has had a profound impact on all of us, none more so than the NHS and the social care sector. Like the rest of the nation, we salute those working on the front line.

We acknowledge that this may not be the time that your focus is on your learning and development but we feel that it is important to keep you informed about what is available to you.

This period of lockdown is giving us the opportunity to look at different ways of providing our learning offer without the use of a physical classroom, including opening up our e-learning offer, offering virtual courses, and signposting to alternative resources. All of which is work in progress and we will continue to let you know of any developments.



WHAT'S AVAILABLE?

We continually review our Adult Social Care website to ensure that you are aware of what courses are available and we are currently working on the site to communicate our extended offer, as noted above.

To access the Adult Social Care website copy and paste this link into your web browser: <http://www.walsallsocialcareworkforce.co.uk/>

As we are currently unable to offer face to face classroom courses, all of our e-learning courses are available through your eCentral account or through a provided link for videos and virtual courses.

Adult Safeguarding

Please note that adult safeguarding training is available through the Walsall Safeguarding Partnership

<https://go.walsall.gov.uk/walsall-safeguarding-partnership/Professionals-Volunteers/Learning-and-Development/>

Health and Safety

First aid cover and qualifications during the coronavirus outbreak – [click here](#) to view the advice from the Health and Safety Executive (HSE)

Title	Overview	How to access
Emergency First Aid at work + Refresher	<p>By the end of the training you will be able to recognise and act appropriately when people require first aid assistance, including:</p> <ul style="list-style-type: none"> • Dealing with bleeding • People in shock • People who are choking • People who are unconscious and breathing/not breathing 	Our classroom course is not currently available – click here to view a CPR update presentation.



<p>Falls Awareness and Prevention</p>	<p>This course is to provide you with the knowledge of how to prevent falls and to help keep people safe and as independent for as long as possible.</p> <p>After completing this module you will be able to:</p> <ul style="list-style-type: none">• Understand why falls prevention is such an important topic• Recognise the risk factors that can contribute to a fall• Recognise the effects of having a fall on a person's physical, psychological and social well-being	<p>Our classroom course is not currently available – click here to view our 'Falls Prevention e-learning'</p>
<p>Food Safety</p>	<p>This course is for anyone who prepares food for others, either in a workplace kitchen or in their own home as part of their caring responsibilities.</p> <p>You will learn about legal requirements, food safety hazards, temperature information and storage guidelines.</p>	<p>Our classroom course is not currently available – click here to access a presentation on food safety tips</p> <p>Click here to access the Safer Food Better Business PDF to record evidence</p>
<p>Health & Safety in Social Care / Refresher (H&S)</p>	<p>By the end of the training you will be able to:</p> <ul style="list-style-type: none">• Recognise your responsibilities for H&S• Describe the importance of incident reporting• State how to work safely with electricity	<p>Our classroom course is not currently available – click here to access a presentation on health & safety</p>



	<ul style="list-style-type: none"> • Demonstrate the safer principles of manual handling • State the risk assessment process • Identify the occupational hazards associated with working in a social care setting 	
Hygiene and Infection Control	<p>By the end of the training you will be able to:</p> <ul style="list-style-type: none"> • Recognise hygiene hazards within a social care setting • Know your responsibilities and duties under the Health & Safety at Work Act • Recognise and execute good hygiene practices • Know the risks associated with exposure to infectious diseases 	<p>Our classroom course is not currently available – click here to view a presentation on Infection control tips.</p> <p>Click here to access a copy of the 'catch it, bin it' poster</p> <p>Click here to access the handwashing poster.</p>
Manual Handling of People 2 day course (H&S)	<p>Day 1</p> <ul style="list-style-type: none"> • H&S legislation in relation to Manual Handling Operation Regulations • Explore and review Manual Handling Risk assessments for people • The principals of Manual Handling <p>Day 2</p> <ul style="list-style-type: none"> • Demonstrate the functions and use of a hoist 	<p>Our classroom course is not currently available – click here to access a presentation on Manual Handling of People</p> <p>Videos have also been kindly shared by NHS Walsall Manor as part of our joint working in People Moving People Focus Group (PMPFG).</p> <p>Click on the items below to access each video:</p>



	<ul style="list-style-type: none"> • Demonstrate the functions and use of slings and slide sheets 	<ul style="list-style-type: none"> • Sit patient on edge of bed: • Insert hoist sling under seated patient: • Using a stand aid: • Move patient up bed with slide sheet: • Slide sheet removal: • Patient assists movement up the bed: • Recover patient off floor with chair: • Hoisting patient off the floor: • Sit-to-stand from a chair:
Principles of CoSHH (H&S)	<p>By the end of the training you will be able to:</p> <ul style="list-style-type: none"> • Recognise what is a hazardous substance / material • Understand a COSHH product data sheet • Recognise the effects on health • Use hazardous substances safely 	<p>Our classroom course is not currently available – click here to access a presentation on COSHH basics</p>
Elearning courses		
Asbestos awareness	<p>This module will provide a better understanding of what asbestos is, why it was used and what to do if you suspect the presence of asbestos</p>	<p>Click here to access this course on eCentral</p>



Legionella awareness (H&S)	This module will help you understand what Legionella is, consider the conditions for its survival in water systems and provide an overview of related legislation.	Click here to access this course on eCentral
Managing Health and Safety	Aimed at people managers, on completion of this module you should have a better understanding of your responsibilities for managing the health and safety of your staff.	Click here to access this course on eCentral
Manual Handling (inanimate objects) - Core Skills (H&S)	<p>On completion of this module you should have a better understanding about good manual handling practice at work. You will learn about common manual handling injuries and causes, how to identify manual handling risks to help yourself and your colleagues, and the best way to move items safely.</p> <p>The course will cover:</p> <ul style="list-style-type: none">• The Law• Principles of Manual Handling• What to check prior to moving an object• Kinetic Risk Assessment• Manual Handling Risk Assessment	Click here to access this course on eCentral
Think Carbon Monoxide	This module is primarily targeted at people who	Click here to access this course on eCentral



	<p>visit vulnerable people in their own homes,</p> <p>However, it is a useful guide for everyone, covering</p> <ul style="list-style-type: none"> • the sources, signs and symptoms of CO poisoning • how to help prevent CO poisoning • how to prepare and plan for a suspected CO incident <p>The course is made up of 6 sections and an assessment</p>	
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Awareness courses

Title	Overview	How to access
Autism Awareness	This module will provide you with all the facts about autism, including the impact that it can have on individuals. We'll look at the difficulties faced by autistic people, the key characteristics of the condition and the additional health conditions that can commonly accompany autism	Our classroom course is not currently available – click here to view our 'Basic Autism awareness e-learning'
Dementia awareness	This module is a basic introduction to dementia and should take you about 25 minutes to complete, however you can return to it at any point and use it as a reference tool.	Our classroom course is not currently available – click here to view our 'Introduction to Dementia e-learning'



	<ul style="list-style-type: none"> • Understand what dementia is and how it occurs • Understand the signs and symptoms of dementia • different ways of providing support to someone with dementia 	
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Elearning courses

<p>Action Counters Terrorism (ACT) Awareness January 2020</p>	<p>This elearning contains an Introduction to Terrorism</p> <ol style="list-style-type: none"> 1. Identifying Security Vulnerabilities 2. Identifying and Responding to Suspicious Behaviour 3. Identifying and Dealing with a Suspicious Item 4. What to do in the Event of a Bomb Threat 5. Responding to a Firearms or Weapons attack 	<p>Click here to access this course on eCentral</p>
<p>Carers Support and Information</p>	<p>This module looks to explain some of the issues facing people who care for family and friends, identifying who is referred to when we talk about family or informal carers. It gives an overview of their legal position, and in particular looks at carers' assessments and their outcomes. The module</p>	<p>Click here to access this course on eCentral</p>



	should take about 40 minutes to complete, and direct people to sources of further information.	
Deaf awareness	<p>By the end of the module you will be able to:</p> <ul style="list-style-type: none">• Dispel the common myths surrounding deafness• Identify the different ways in which deaf people communicate• Recognise the different forms of communication support available• Work with an interpreter	Click here to access this course on eCentral
Epilepsy Awareness	The purpose of this module is to improve the learner's understanding of epilepsy, including causes and triggers, types of seizure and methods of treatment.	Click here to access this course on eCentral



HOW TO ACCESS LEARNING

To access your eCentral account, copy and paste the following link into your web browser (ideally Google Chrome), login and find the appropriate course and date.

<https://walsall.learningpool.com/login/index.php>

Can't see the course you are looking for?

Contact learninganddevelopment@walsall.gov.uk and we will provide access as appropriate

Need an account?

If you don't have an account please complete an enrolment form – click here or email learninganddevelopment@walsall.gov.uk quoting

- Your name
- Organisation
- unique email address
- managers name
- any specific training you wish to access

HUMAN RESOURCES NEW SYSTEM (ONE SOURCE)

We are always looking at new ways of working, and the council is currently in the testing phase of a new Human Resources system. Once implemented it will mean that we can target audiences to courses more accurately so you will only see courses applicable to your role.

We would like to remind you that external organisations are responsible for maintaining their employee learning records and, whilst we will archive those records held on our current system, we will no longer be able to provide certificates for past courses once we transfer to OneSource. Wherever possible, therefore, please ask your employees to download their certificates from eCentral asap.

Further information on how these changes will affect you will be sent out soon.



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Unfortunately we are currently not available by phone



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